



# Public Health Engineering Department

## Government of West Bengal

**Tender: WBPHEd/EE/RS/e21/2025-2026**

### 1. General Information

Type	ITR	Category	Services	Mode	ONLINE	Method	Open Tender
District	KOLKATA		Inviting Authority		Executive Engineer, Resources Division		
Tender Reference	WBPHEd/EE/RS/e21/2025-2026	Estimate Put to Tender		Memo No	1744/RS`	Memo Date	31-07-2025
e Tender Id	2025_PHED_885613_1	Description	Development and Deployment of a Technology-Enabled, Multi-Channel Grievance Redressal System to Enhance Transparency, Service Accountability, and Real-Time Citizen Engagement in Rural Water Supply Management for Asset Management and Maintenance under Jal Jeevan Mission				
Estimated Work Value		-					

### 2. EMD (Earnest Money Deposit) Details

Exempted?	No	Fee Type		Payable To		Payable At	
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### 3. Critical Dates

Tender Publish Date	31-07-2025 06:00 PM	Sale/Submission Start Date	
Download Start Date		Sale/Download End Date	25-08-2025 02:00 PM
Last Date of Application		Last Date of Permission	
Last Date of Submission	25-08-2025 02:00 PM	Tech Bid Opening Date	
Fin Bid Opening Date		Tech Bid Uploading Date	
Uploading Bid Date Time		Time	

### 4. Pre-bid Meeting Details

Date		Venue		Address	
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### 5. Work Details

Sl No	Description	Estimated Cost (Rs.)	Completion Time	EMD (Rs.)
1				

### 6. Attachments

Sl No	File Name
1	NITe21202526.pdf
2	2911_Form.pdf